

Finished vehicles - Service Order

DOC REF No:

VERSION No: V1R1

DATE:

August 2022

Finished vehicles - Service Order

based on

ORDERS

Purchase order message

EDIFACT D.18B S4 - S3 Profile (ISO 9735 Part 11)

Version: V1R1
Issue date: August 2022
Author: ECG/Odette/VDA

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STRUCTURE / TABLE OF CONTENTS

No	Tag	St	MaxOcc	Content
01	UNH	M	1	Message header
02	BGM	M	1	Beginning of message
03	DTM	R	1	Document date
04	FTX	D	1	Priority information
[SG2	R	1	Message sender
	05 NAD	M	1	Message sender ID
[SG3	O	4	Additional party ID
	06 RFF	M	1	Additional party ID
[SG2	R	1	Message recipient
	07 NAD	M	1	Message receiver ID
[SG3	O	4	Additional party ID
	08 RFF	M	1	Additional party ID
[SG2	O	1	Freight forwarder (Transport service provider - TSP)
	09 NAD	M	1	Freight forwarder - name and address
[SG3	O	4	Additional party ID
	10 RFF	M	1	Additional party ID
[SG5	O	1	Information contact
	11 CTA	M	1	Information contact
[12 COM	O	3	Communication contact
	SG2	R	1	Service provider
[13 NAD	M	1	Service provider - name and address
	14 LOC	O	1	Service location
[SG3	O	4	Additional party ID
	15 RFF	M	1	Additional party ID
[SG5	O	1	Information contact
	16 CTA	M	1	Information contact
[17 COM	O	3	Communication contact
	SG2	R	1	Service ordering party - Buyer
[18 NAD	M	1	Service ordering party - Buyer - name and address
	SG3	O	4	Additional party ID

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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STRUCTURE / TABLE OF CONTENTS

No	Tag	St	MaxOcc	Content
19	RFF	M	1	Additional party ID
	SG2	R	1	Seller
20	NAD	M	1	Seller of the service - name and address
	SG3	O	4	Additional party ID
21	RFF	M	1	Additional party ID
	SG2	O	1	Ultimate destination - customer / importer / dealer
22	NAD	M	1	Ultimate customer / importer / dealer - name and address
	SG16	D	1	Use only for Service Order Forecast
23	SCC	M	1	Scheduling conditions
24	RFF	O	1	Reference production plant
25	RFF	R	1	Reference model
	SG17	R	10	Forecast details
26	QTY	M	1	Estimated quantity
27	DTM	R	1	Forecast start date
	SG29	D	1	Vehicle related service request
28	LIN	M	1	Line item
29	PIA	R	25	Additional product id
30	DTM	O	5	Service start date or time
31	DTM	O	5	Service completion date or time
32	FTX	R	1	Model name / Dispatch type
33	FTX	R	1	Service Order information
	SG34	O	1	Batch details
34	RFF	M	1	Service Batch Number
35	DTM	O	1	Batch completion due date
36	UNS	M	1	Section control
37	UNT	M	1	Message trailer

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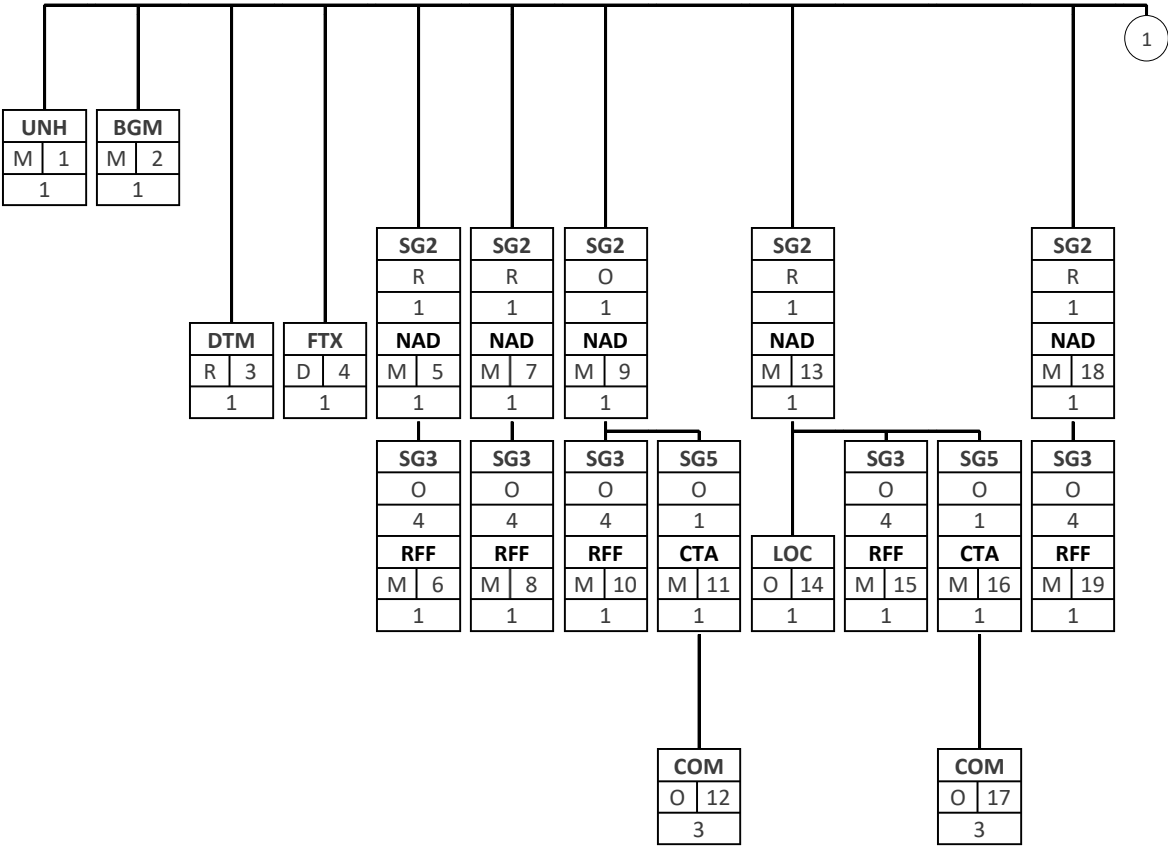
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BRANCHING DIAGRAM OF USED SEGMENTS AND SEGMENT GROUPS



Tag	
St	No
MaxOcc	

Tag = Segment/Group Tag
St = Status (M=Mandatory, C=Conditional, R=Required, O=Optional, A=Advised, D=Dependent)
No = Consecutive segment number, MaxOcc = Maximum occurrence of the segment/group

Finished vehicles - Service Order

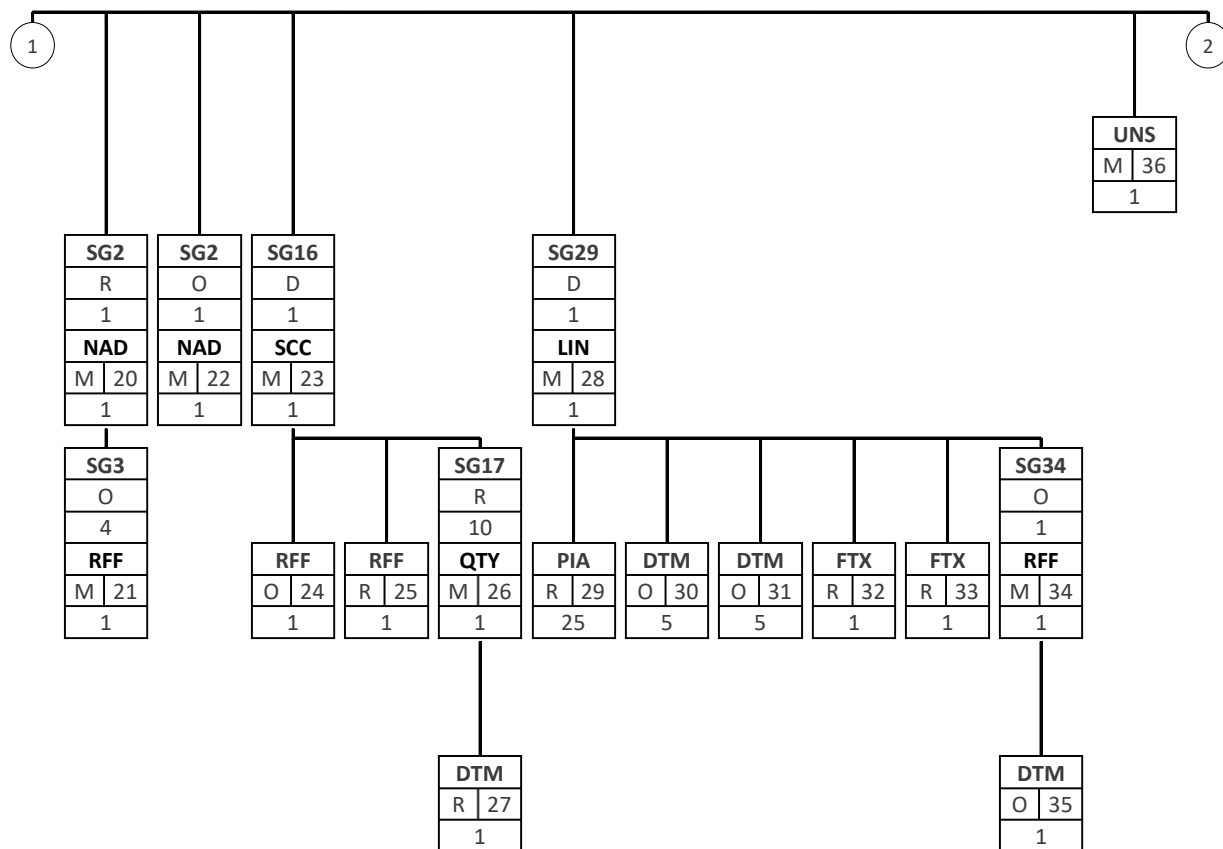
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BRANCHING DIAGRAM OF USED SEGMENTS AND SEGMENT GROUPS



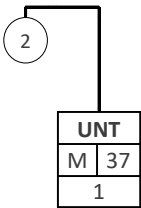
Tag	
St	No
MaxOcc	

Tag = Segment/Group Tag

St = Status (M=Mandatory, C=Conditional, R=Required, O=Optional, A=Advised, D=Dependent)

No = Consecutive segment number, MaxOcc = Maximum occurrence of the segment/group

BRANCHING DIAGRAM OF USED SEGMENTS AND SEGMENT GROUPS



Tag	
St	No
MaxOcc	

Tag = Segment/Group Tag
St = Status (M=Mandatory, C=Conditional, R=Required, O=Optional, A=Advised, D=Dependent)
No = Consecutive segment number, MaxOcc = Maximum occurrence of the segment/group

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SEGMENT DETAILS

Segment:

UNH

Status:

M Max. Occ.: 1

Seq. No.:

1

Message header

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
0062	Message reference number	M an..14	M an..14	
S009	Message identifier	M	M	
0065	Message type	M an..6	M an..6	ORDERS Purchase order message
0052	Message version number	M an..3	M an..3	D Draft version/UN/EDIFACT Directory
0054	Message release number	M an..3	M an..3	18B Release 2018 - B
0051	Controlling agency	M an..2	M an..2	UN UN/CEFACT
0057	Association assigned code	C an..6	R an..6	Identification of the subset release, assigned by the responsible organisation (Odette). GBOV11 Odette Finished Vehicles Service Order V1.1
0110	Code list directory version number	C an..6	N	not used
0113	Message type sub-function identification	C an..6	N	not used
0068	Common access reference	C an..35	N	not used
S010	Status of the transfer	C	N	not used
0070	Sequence of transfers	M n..2	N	not used
0073	First and last transfer	C a1	N	not used
S016	Message subset identification	C	N	not used
0115	Message subset identification	M an..14	N	not used
0116	Message subset version number	C an..3	N	not used
0118	Message subset release number	C an..3	N	not used
0051	Controlling agency	C an..2	N	not used
S017	Message implementation guideline identification	C	N	not used
0121	Message implementation guideline identification	M an..14	N	not used
0122	Message implementation guideline version number	C an..3	N	not used
0124	Message implementation guideline release number	C an..3	N	not used
0051	Controlling agency	C an..2	N	not used
S018	Scenario identification	C	N	not used
0127	Scenario identification	M an..14	N	not used

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SEGMENT DETAILS

Segment:

UNH

Status:

M

Max. Occ.: 1

Seq. No.: 1

Message header

UN/EDIFACT			Implementation			
	Name	St	Format	St	Format	Use / Remarks
0128	Scenario version number	C	an..3	N		not used
0130	Scenario release number	C	an..3	N		not used
0051	Controlling agency	C	an..2	N		not used

Remark: Prior to 2022, all JAIF and Odette messages have been developed according to Version 3 of ISO 9735 "EDIFACT Application Level Syntax Rules" but from May 2022 the only valid version of ISO 9735 is Version 4 and all UN/EDIFACT based messages must conform to this version.

JAIF and Odette recommend the application of ISO 9735 Version 4 Part 11 which allows the creation of a payload compliant to Version 3 and requires only minimal amendments in service segments.

For further details, please refer to Odette document OS11, "Structure of an EDIFACT Interchange".

Example: UNH+741258963+ORDERS:D:18B:UN:GBOV11'

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SEGMENT DETAILS

Segment:

BGM

Status:

M Max. Occ.: 1

Seq. No.:

2

Beginning of message

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
C002	Document/message name	C		R		
1001	Document name code	C	an..3	R	an..3	Unplanned or ad hoc orders, e.g. closing windows, removing scratches by Service Provider. X31 Service Order Forecast X32 Regular Service Order Planned, regular orders, e.g. loading and unloading of vehicles by Service Provider. X33 On-demand Service Order
1131	Code list identification code	C	an..17	O	an..17	
3055	Code list responsible agency code	C	an..3	R	an..3	10 ODETTE Code specifying the agency responsible for a code list.
1000	Document name	C	an..35	O	an..35	
C106	Document/message identification	C		R		
1004	Document identifier	C	an..70	R	an..70	Service Order Number
1056	Version identifier	C	an..9	N		not used
1060	Revision identifier	C	an..6	N		not used
1225	Message function code	C	an..3	R	an..3	For Service Order 1 Cancellation 9 Original For Service Order Forecast 25 Forecast 5 Replace
4343	Response type code	C	an..3	N		not used
1373	Document status code	C	an..3	N		not used
3453	Language name code	C	an..3	N		not used

Remark:

Example: BGM+X32::10:X+BFKWF21456+9'

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SEGMENT DETAILS

Segment:

DTM

Status:

R Max. Occ.: 1

Seq. No.:

3

Document date

UN/EDIFACT			Implementation		
	Name	St Format	St Format	Use / Remarks	
C507	Date/time/period	M	M		
2005	Date or time or period function code qualifier	M an..3	M an..3	137	Document issue date time
2380	Date or time or period text	C an..35	R an..12	Date, on which a document or business signal was issued.	
2379	Date or time or period format code	C an..3	R an..3	102 203 204 205 208	CCYYMMDD CCYYMMDDHHMM CCYYMMDDHHMMSS CCYYMMDDHHMMZHHMM CCYYMMDDHHMMSSZHHMM

Remark:**Example:** DTM+137:201906031230:102'

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SEGMENT DETAILS

Segment:

FTX

Status:

D Max. Occ.: 1

Seq. No.:

4

Priority information

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
4451	Text subject code qualifier	M an..3	M an..3	PRI Priority information
4453	Free text function code	C an..3	N	not used
C107	Text reference	C	R	
4441	Free text description code	M an..17	M an..17	Priority code P Prioritised S Standard
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
C108	Text literal	C	N	not used
4440	Free text	M an..512	N	not used
4440	Free text	C an..512	N	not used
4440	Free text	C an..512	N	not used
4440	Free text	C an..512	N	not used
4440	Free text	C an..512	N	not used
3453	Language name code	C an..3	N	not used
4447	Free text format code	C an..3	N	not used

Remark: Use only for Service Order Request (Regular and On-Demand) BGM 1001 = X32 or X33.

Example: FTX+PRI++P'

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Message sender

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 5
Message sender ID

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
3035	Party function code qualifier	M an..3	M an..3	MS Document/message issuer/sender
C082	Party identification details	C	R	
3039	Party identifier	M an..35	M an..35	Unique identification of a party by an ID.
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	R an..3	10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent Code specifying the agency responsible for a code list.
C058	Name and address	C	N	not used
3124	Name and address description	M an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
C080	Party name	C	N	not used
3036	Party name	M an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3045	Party name format code	C an..3	N	not used
C059	Street	C	N	not used
3042	Street and number or post office box identifier	M an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Message sender

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 5
Message sender ID

UN/EDIFACT				Implementation			
	Name	St	Format	St	Format	Use / Remarks	
3164	City name	C	an..35	N		not used	
C819	Country subdivision details	C		N		not used	
3229	Country subdivision identifier	C	an..9	N		not used	
1131	Code list identification code	C	an..17	N		not used	
3055	Code list responsible agency code	C	an..3	N		not used	
3228	Country subdivision name	C	an..70	N		not used	
3251	Postal identification code	C	an..17	N		not used	
3207	Country identifier	C	an..3	N		not used	

Remark:**Example:** NAD+MS+Identifier::10'

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Message sender

Group: **SG3** Status: O Max. Occ.: 4
Additional party ID

Segment: **RFF** Status: M Max. Occ.: 1 Seq. No.: 6
Additional party ID

UN/EDIFACT				Implementation	
	Name	St	Format	St	Format
C506	Reference	M	M		
1153	Reference code qualifier	M an..3	M an..3	ANK ADE VA O10	Reference number assigned by third party Account number VAT registration number Party identifier assigned by Odette
1154	Reference identifier	C an..70	R an..35		DUNS number: 1153 = ANK
1156	Document line identifier	C an..6	N		not used
1056	Version identifier	C an..9	N		not used
1060	Revision identifier	C an..6	N		not used

Remark:**Example:** RFF+ADE:123456789'

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Message recipient

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 7
Message receiver ID

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
3035	Party function code qualifier	M an..3	M an..3	MR Message recipient
C082	Party identification details	C	O	
3039	Party identifier	M an..35	M an..35	Unique identification of a party by an ID.
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	R an..3	10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent Code specifying the agency responsible for a code list.
C058	Name and address	C	N	not used
3124	Name and address description	M an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
C080	Party name	C	N	not used
3036	Party name	M an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3045	Party name format code	C an..3	N	not used
C059	Street	C	N	not used
3042	Street and number or post office box identifier	M an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used

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Group: **SG2** Status: R Max. Occ.: 1
Message recipient

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 7
Message receiver ID

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3164	City name	C	an..35	N		not used
C819	Country subdivision details	C		N		not used
3229	Country subdivision identifier	C	an..9	N		not used
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
3228	Country subdivision name	C	an..70	N		not used
3251	Postal identification code	C	an..17	N		not used
3207	Country identifier	C	an..3	N		not used

Remark:**Example:** NAD+MR+Identifier::10'

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Message recipient

Group: **SG3** Status: O Max. Occ.: 4
Additional party ID

Segment: **RFF** Status: M Max. Occ.: 1 Seq. No.: 8
Additional party ID

UN/EDIFACT			Implementation			
	Name	St	Format	St	Format	Use / Remarks
C506	Reference	M		M		
1153	Reference code qualifier	M	an..3	M	an..3	ANK Reference number assigned by third party ADE Account number VA VAT registration number O10 Party identifier assigned by Odette
1154	Reference identifier	C	an..70	R	an..35	DUNS number: 1153 = ANK
1156	Document line identifier	C	an..6	N		not used
1056	Version identifier	C	an..9	N		not used
1060	Revision identifier	C	an..6	N		not used

Remark:**Example:** RFF+ADE:123456789'

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SEGMENT DETAILS

Group: **SG2** Status: O Max. Occ.: 1
Freight forwarder (Transport service provider - TSP)

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 9
Freight forwarder - name and address

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
3035	Party function code qualifier	M an..3	M an..3	FW Freight forwarder
C082	Party identification details	C	R	
3039	Party identifier	M an..35	R an..35	Unique identification of a party by an ID.
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	R an..3	10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent Code specifying the agency responsible for a code list.
C058	Name and address	C	N	not used
3124	Name and address description	M an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
C080	Party name	C	O	
3036	Party name	M an..70	M an..35	Single text line for specification of a name
3036	Party name	C an..70	O an..35	see 3036 # 1
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3045	Party name format code	C an..3	N	not used
C059	Street	C	O	
3042	Street and number or post office box identifier	M an..256	M an..35	The name that identifies the location of a house or building: usually within a street as part of an address.
3042	Street and number or post office box identifier	C an..256	O an..35	see 3042 # 1
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS**Group:****SG2**

Status: O

Max. Occ.: 1

Freight forwarder (Transport service provider - TSP)**Segment:****NAD**

Status: M

Max. Occ.: 1

Seq. No.: 9

Freight forwarder - name and address

UN/EDIFACT			Implementation		
	Name	St Format	St Format	Use / Remarks	
3164	City name	C an..35	O an..35	The name of the city, town, or village of this address.	
C819	Country subdivision details	C	O		
3229	Country subdivision identifier	C an..9	R an..9	State or region within a country. The use of UN LoCodes is recommended.	
1131	Code list identification code	C an..17	N	not used	
3055	Code list responsible agency code	C an..3	N	not used	
3228	Country subdivision name	C an..70	N	not used	
3251	Postal identification code	C an..17	O an..17	The identifier for one or more properties according to the postal service of that country; a group of letters and/or numbers added to the postal address to assist in the sorting of mail.	
3207	Country identifier	C an..3	O an..3	Provides the country part of an address using a code. Use ISO3166 two alpha code.	

Remark: A freight forwarder is a transport service provider who organizes the shipment of goods. The freight forwarder is the provider of transport services by rail, truck, air, sea or inland waterway. The service package includes, for example, transport and transshipment.

Example: NAD+FW+Identifier::10++Name1:Name2+Street1:Street2+City++12345+DE'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS

Group:	SG2	Status: O	Max. Occ.: 1	
		Freight forwarder (Transport service provider - TSP)		
Group:	SG3	Status: O	Max. Occ.: 4	
		Additional party ID		
Segment:	RFF	Status: M	Max. Occ.: 1	Seq. No.: 10
		Additional party ID		

UN/EDIFACT				Implementation	
	Name	St	Format	St	Format
					Use / Remarks
C506	Reference	M	M		
1153	Reference code qualifier	M an..3	M an..3	ANK ADE VA O10	Reference number assigned by third party Account number VAT registration number Party identifier assigned by Odette
1154	Reference identifier	C an..70	R an..35		DUNS number: 1153 = ANK
1156	Document line identifier	C an..6	N		not used
1056	Version identifier	C an..9	N		not used
1060	Revision identifier	C an..6	N		not used

Remark:**Example:** RFF+ADE:123456789'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group:	SG2	Status: O	Max. Occ.: 1	
		Freight forwarder (Transport service provider - TSP)		
Group:	SG5	Status: O	Max. Occ.: 1	
		Information contact		
Segment:	CTA	Status: M	Max. Occ.: 1	Seq. No.: 11
		Information contact		

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3139	Contact function code	C	an..3	R	an..3	IC Information contact
C056	Contact details	C		O		
3413	Contact identifier	C	an..17	O	an..17	Identifies the department or employee by a unique identifier other than their name when given as a contact.
3412	Contact name	C	an..256	O	an..35	
						Name of the contact person or department

Remark: Information that identifies the contact person or department on general matters, together with information about how they can be contacted.

Example: CTA+IC+:X'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group:	SG2	Status: O	Max. Occ.: 1	
		Freight forwarder (Transport service provider - TSP)		
Group:	SG5	Status: O	Max. Occ.: 1	
		Information contact		
Segment:	COM	Status: O	Max. Occ.: 3	Seq. No.: 12
		Communication contact		

UN/EDIFACT			Implementation		
	Name	St	Format	St	Format
C076	Communication contact	M		M	
3148	Communication address identifier	M	an..512	M	an..100
3155	Communication means type code	M	an..3	M	an..3
				EM FX TE	Electronic mail Telefax Telephone

Remark:**Example:** COM+X:EM'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service provider

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 13
Service provider - name and address

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
3035	Party function code qualifier	M an..3	M an..3	HN Service performer
C082	Party identification details	C	R	
3039	Party identifier	M an..35	R an..35	Unique identification of a party by an ID.
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	R an..3	10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent Code specifying the agency responsible for a code list.
C058	Name and address	C	N	not used
3124	Name and address description	M an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
C080	Party name	C	O	
3036	Party name	M an..70	M an..35	Single text line for specification of a name
3036	Party name	C an..70	O an..35	see 3036 # 1
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3045	Party name format code	C an..3	N	not used
C059	Street	C	O	
3042	Street and number or post office box identifier	M an..256	M an..35	The name that identifies the location of a house or building: usually within a street as part of an address.
3042	Street and number or post office box identifier	C an..256	O an..35	see 3042 # 1
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service provider

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 13
Service provider - name and address

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3164	City name	C	an..35	O	an..35	The name of the city, town, or village of this address.
C819	Country subdivision details	C		O		
3229	Country subdivision identifier	C	an..9	R	an..9	State or region within a country. The use of UN LoCodes is recommended.
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
3228	Country subdivision name	C	an..70	N		not used
3251	Postal identification code	C	an..17	O	an..17	The identifier for one or more properties according to the postal service of that country; a group of letters and/or numbers added to the postal address to assist in the sorting of mail.
3207	Country identifier	C	an..3	O	an..3	Provides the country part of an address using a code. Use ISO3166 two alpha code.

Remark: Service provider, carrying out the service order.

Example: NAD+HN+Identifier::10++Name1:Name2+Street1:Street1+City++12345+DE'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service provider

Segment: **LOC** Status: O Max. Occ.: 1 Seq. No.: 14
Service location

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
3227	Location function code qualifier	M an..3	M an..3	175 Activity location
C517	Location identification	C	C	
3225	Location identifier	C an..35	C an..35	Service location
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
3224	Location name	C an..256	N	not used
C519	Related location one identification	C	C	
3223	First related location identifier	C an..35	O an..35	Geo-position
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
3222	First related location name	C an..70	N	not used
C553	Related location two identification	C	N	not used
3233	Second related location identifier	C an..35	N	not used
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
3232	Second related location name	C an..70	N	not used
5479	Relation code	C an..3	N	not used

Remark:

Example: LOC+175+Parking North+48°11'06.9"N 11°35'13.4"E'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service provider

Group: **SG3** Status: O Max. Occ.: 4
Additional party ID

Segment: **RFF** Status: M Max. Occ.: 1 Seq. No.: 15
Additional party ID

UN/EDIFACT				Implementation	
	Name	St	Format	St	Format
C506	Reference	M	M		
1153	Reference code qualifier	M an..3	M an..3	ANK ADE VA O10	Reference number assigned by third party Account number VAT registration number Party identifier assigned by Odette
1154	Reference identifier	C an..70	R an..35		DUNS number: 1153 = ANK
1156	Document line identifier	C an..6	N		not used
1056	Version identifier	C an..9	N		not used
1060	Revision identifier	C an..6	N		not used

Remark:**Example:** RFF+ADE:123456789'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service provider

Group: **SG5** Status: O Max. Occ.: 1
Information contact

Segment: **CTA** Status: M Max. Occ.: 1 Seq. No.: 16
Information contact

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3139	Contact function code	C	an..3	R	an..3	IC Information contact
C056	Contact details	C		O		
3413	Contact identifier	C	an..17	O	an..17	Identifies the department or employee by a unique identifier other than their name when given as a contact.
3412	Contact name	C	an..256	O	an..35	Name of the contact person or department

Remark: Information that identifies the contact person or department on general matters, together with information about how they can be contacted.

Example: CTA+IC+:X'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service provider

Group: **SG5** Status: O Max. Occ.: 1
Information contact

Segment: **COM** Status: O Max. Occ.: 3 Seq. No.: 17
Communication contact

UN/EDIFACT			Implementation		
	Name	St	Format	St	Format
C076	Communication contact	M		M	
3148	Communication address identifier	M	an..512	M	an..100
3155	Communication means type code	M	an..3	M	an..3
				EM FX TE	Electronic mail Telefax Telephone

Remark:**Example:** COM+X:EM'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service ordering party - Buyer

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 18
Service ordering party - Buyer - name and address

UN/EDIFACT			Implementation	
	Name	St	Format	Use / Remarks
3035	Party function code qualifier	M	an..3	BY Buyer
C082	Party identification details	C	R	
3039	Party identifier	M	an..35	Unique identification of a party by an ID.
1131	Code list identification code	C	an..17	not used
3055	Code list responsible agency code	C	an..3	10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent Code specifying the agency responsible for a code list.
C058	Name and address	C	N	not used
3124	Name and address description	M	an..35	not used
3124	Name and address description	C	an..35	not used
3124	Name and address description	C	an..35	not used
3124	Name and address description	C	an..35	not used
3124	Name and address description	C	an..35	not used
C080	Party name	C	O	
3036	Party name	M	an..70	Single text line for specification of a name
3036	Party name	C	an..70	see 3036 # 1
3036	Party name	C	an..70	not used
3036	Party name	C	an..70	not used
3036	Party name	C	an..70	not used
3045	Party name format code	C	an..3	not used
C059	Street	C	O	
3042	Street and number or post office box identifier	M	an..256	The name that identifies the location of a house or building: usually within a street as part of an address.
3042	Street and number or post office box identifier	C	an..256	
3042	Street and number or post office box identifier	C	an..256	not used
3042	Street and number or post office box identifier	C	an..256	not used

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS

Group:

SG2

Status: R

Max. Occ.: 1

Service ordering party - Buyer

Segment:

NAD

Status: M

Max. Occ.: 1

Seq. No.: 18

Service ordering party - Buyer - name and address

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3164	City name	C	an..35	O	an..35	The name of the city, town, or village of this address.
C819	Country subdivision details	C		O		
3229	Country subdivision identifier	C	an..9	R	an..9	State or region within a country. The use of UN LoCodes is recommended.
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
3228	Country subdivision name	C	an..70	N		not used
3251	Postal identification code	C	an..17	O	an..17	The identifier for one or more properties according to the postal service of that country; a group of letters and/or numbers added to the postal address to assist in the sorting of mail.
3207	Country identifier	C	an..3	O	an..3	Provides the country part of an address using a code. Use ISO3166 two alpha code.

Remark:**Example:** NAD+BY+Identifier::10++Name1:Name2+Street1:Street2+City++12345+DE'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Service ordering party - Buyer

Group: **SG3** Status: O Max. Occ.: 4
Additional party ID

Segment: **RFF** Status: M Max. Occ.: 1 Seq. No.: 19
Additional party ID

UN/EDIFACT				Implementation	
	Name	St	Format	St	Format
C506	Reference	M	M		
1153	Reference code qualifier	M an..3	M an..3	ANK ADE VA O10	Reference number assigned by third party Account number VAT registration number Party identifier assigned by Odette
1154	Reference identifier	C an..70	R an..35		DUNS number: 1153 = ANK
1156	Document line identifier	C an..6	N		not used
1056	Version identifier	C an..9	N		not used
1060	Revision identifier	C an..6	N		not used

Remark:**Example:** RFF+ADE:123456789'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Seller

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 20
Seller of the service - name and address

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
3035	Party function code qualifier	M an..3	M an..3	SE Seller
C082	Party identification details	C	R	
3039	Party identifier	M an..35	M an..35	Unique identification of a party by an ID.
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	R an..3	10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent Code specifying the agency responsible for a code list.
C058	Name and address	C	N	not used
3124	Name and address description	M an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
3124	Name and address description	C an..35	N	not used
C080	Party name	C	O	
3036	Party name	M an..70	M an..35	Single text line for specification of a name
3036	Party name	C an..70	O an..35	see 3036 # 1
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3036	Party name	C an..70	N	not used
3045	Party name format code	C an..3	N	not used
C059	Street	C	O	
3042	Street and number or post office box identifier	M an..256	M an..35	The name that identifies the location of a house or building: usually within a street as part of an address.
3042	Street and number or post office box identifier	C an..256	O an..35	see 3042 # 1
3042	Street and number or post office box identifier	C an..256	N	not used
3042	Street and number or post office box identifier	C an..256	N	not used

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Seller

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 20
Seller of the service - name and address

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3164	City name	C	an..35	O	an..35	The name of the city, town, or village of this address.
C819	Country subdivision details	C		O		
3229	Country subdivision identifier	C	an..9	R	an..9	State or region within a country. The use of UN LoCodes is recommended.
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
3228	Country subdivision name	C	an..70	N		not used
3251	Postal identification code	C	an..17	O	an..17	The identifier for one or more properties according to the postal service of that country; a group of letters and/or numbers added to the postal address to assist in the sorting of mail.
3207	Country identifier	C	an..3	O	an..3	Provides the country part of an address using a code. Use ISO3166 two alpha code.

Remark:**Example:** NAD+SE+Identifier::10++Name1:Name2+Street1:Street2+City++12345+DE'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: R Max. Occ.: 1
Seller

Group: **SG3** Status: O Max. Occ.: 4
Additional party ID

Segment: **RFF** Status: M Max. Occ.: 1 Seq. No.: 21
Additional party ID

UN/EDIFACT				Implementation	
	Name	St	Format	St	Format
C506	Reference	M	M		
1153	Reference code qualifier	M an..3	M an..3	ANK ADE VA O10	Reference number assigned by third party Account number VAT registration number Party identifier assigned by Odette
1154	Reference identifier	C an..70	R an..35		DUNS number: 1153 = ANK
1156	Document line identifier	C an..6	N		not used
1056	Version identifier	C an..9	N		not used
1060	Revision identifier	C an..6	N		not used

Remark:**Example:** RFF+ADE:123456789'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

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SEGMENT DETAILS

Group: **SG2** Status: O Max. Occ.: 1
Ultimate destination - customer / importer / dealer

Segment: **NAD** Status: M Max. Occ.: 1 Seq. No.: 22
Ultimate customer / importer / dealer - name and address

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
3035	Party function code qualifier	M	an..3	M	an..3	UD Ultimate customer
C082	Party identification details	C		O		
3039	Party identifier	M	an..35	M	an..35	Unique identifier of business partner (customer number, supplier number, DUNS number, etc.).
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	R	an..3	Code specifying the agency responsible for a code list. 10 ODETTE 16 US, D&B (Dun & Bradstreet Corporation) 86 Assigned by party originating the message 91 Assigned by seller or seller's agent 92 Assigned by buyer or buyer's agent
C058	Name and address	C		N		not used
3124	Name and address description	M	an..35	N		not used
3124	Name and address description	C	an..35	N		not used
3124	Name and address description	C	an..35	N		not used
3124	Name and address description	C	an..35	N		not used
3124	Name and address description	C	an..35	N		not used
C080	Party name	C		O		
3036	Party name	M	an..70	M	an..35	Single text line for specification of a name
3036	Party name	C	an..70	O	an..35	Single text line for specification of a name
3036	Party name	C	an..70	N		not used
3036	Party name	C	an..70	N		not used
3036	Party name	C	an..70	N		not used
3045	Party name format code	C	an..3	N		not used
C059	Street	C		O		
3042	Street and number or post office box identifier	M	an..256	M	an..35	Part of address identifying the location of a building, normally given together with street
3042	Street and number or post office box identifier	C	an..256	O	an..35	see 3042 # 1
3042	Street and number or post office box identifier	C	an..256	N		not used
3042	Street and number or post office	C	an..256	N		not used

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS**Group:****SG2**

Status: O Max. Occ.: 1

Ultimate destination - customer / importer / dealer**Segment:****NAD**

Status: M Max. Occ.: 1 Seq. No.: 22

Ultimate customer / importer / dealer - name and address

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
	box identifier			
3164	City name	C an..35	O an..35	
C819	Country subdivision details	C	O	
3229	Country subdivision identifier	C an..9	R an..9	State or region within a country. The use of UN LoCodes is recommended.
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
3228	Country subdivision name	C an..70	N	not used
3251	Postal identification code	C an..17	O an..17	Identifier of one or more address data properties according to the postal service of the respective country
3207	Country identifier	C an..3	R an..3	Provides the country part of an address using a code. Use ISO3166 two alpha code.

Remark:**Example:** NAD+UD+Identifier::92++Name1:Name2+Street1:Street2+City++12345+DE'

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SEGMENT DETAILS**Group:****SG16**

Status: D Max. Occ.: 1

Use only for Service Order Forecast

Required in the Service Order Forecast (BGM 1225 = 25)

Segment:**SCC**

Status: M Max. Occ.: 1 Seq. No.: 23

Scheduling conditions

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
4017	Delivery plan commitment level code	M an..3	M an..3	4 Planning/forecast
4493	Delivery instruction code	C an..3	N	not used
C329	Pattern description	C	N	not used
2013	Frequency code	C an..3	N	not used
2015	Despatch pattern code	C an..3	N	not used
2017	Despatch pattern timing code	C an..3	N	not used

Remark: Trigger segment for RFF+PE, RFF+ALX and SG17**Example:** SCC+4'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG16** Status: D Max. Occ.: 1
Use only for Service Order Forecast

Segment: **RFF** Status: O Max. Occ.: 1 Seq. No.: 24
Reference production plant

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
C506	Reference	M		M		
1153	Reference code qualifier	M	an..3	M	an..3	PE Plant number
1154	Reference identifier	C	an..70	R	an..70	Production plant
1156	Document line identifier	C	an..6	N		not used
1056	Version identifier	C	an..9	N		not used
1060	Revision identifier	C	an..6	N		not used

Remark:

Example: RFF+PE:XOXO25'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used



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SEGMENT DETAILS

Group: **SG16** Status: D Max. Occ.: 1
Use only for Service Order Forecast

Segment: **RFF** Status: R Max. Occ.: 1 Seq. No.: 25
Reference model

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
C506	Reference	M		M		
1153	Reference code qualifier	M	an..3	M	an..3	ALX Model
1154	Reference identifier	C	an..70	R	an..70	Model code
1156	Document line identifier	C	an..6	N		not used
1056	Version identifier	C	an..9	N		not used
1060	Revision identifier	C	an..6	N		not used

Remark:**Example:** RFF+ALX:D3V8'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG16** Status: D Max. Occ.: 1
Use only for Service Order Forecast

Group: **SG17** Status: R Max. Occ.: 10
Forecast details

Segment: **QTY** Status: M Max. Occ.: 1 Seq. No.: 26
Estimated quantity

UN/EDIFACT			Implementation		
	Name	St	Format	St	Format
C186	Quantity details	M	M		
6063	Quantity type code qualifier	M an..3	M an..3	99	Estimated quantity
6060	Quantity	M an..35	M an..35		
6411	Measurement unit code	C an..8	R an..8	PCE	piece

Remark:

Example: QTY+99:165:PCE'

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SEGMENT DETAILS

Group: **SG16** Status: D Max. Occ.: 1
Use only for Service Order Forecast

Group: **SG17** Status: R Max. Occ.: 10
Forecast details

Segment: **DTM** Status: R Max. Occ.: 1 Seq. No.: 27
Forecast start date

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
C507	Date/time/period	M		M		
2005	Date or time or period function code qualifier	M	an..3	R	an..3	17 Delivery date/time, estimated
2380	Date or time or period text	C	an..35	R	an..35	Forecast start date
2379	Date or time or period format code	C	an..3	R	an..3	102 CCYYMMDD

Remark:

Example: DTM+17:20190408:102'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS**Group:****SG29**

Status: D Max. Occ.: 1

Vehicle related service request

Mandatory for Regular Service Order (BGM 1001 = X32) and On-demand Service Order (BGM 1001 = X33).

Segment:**LIN**

Status: M Max. Occ.: 1 Seq. No.: 28

Line item

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
1082	Line item identifier	C an..6	R an..6	
1229	Action code	C an..3	N	not used
C212	Item number identification	C	N	not used
7140	Item identifier	C an..35	N	not used
7143	Item type identification code	C an..3	N	not used
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
C829	Sub-line information	C	N	not used
5495	Sub-line indicator code	C an..3	N	not used
1082	Line item identifier	C an..6	N	not used
1222	Configuration level number	C n..2	N	not used
7083	Configuration operation code	C an..3	N	not used

Remark: Trigger Segment only**Example:** LIN+1'

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **PIA** Status: R Max. Occ.: 25 Seq. No.: 29
Additional product id

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
4347	Product identifier code qualifier	M	an..3	R	an..3	1 Additional identification
C212	Item number identification	M		M		
7140	Item identifier	C	an..35	R	an..35	ID number For fuel type (7143 = V06) use EDIFACT code list 7041: 1 - Diesel 2 - Diesel and electric 3 - Electric 4 - Liquid Propane Gas (LPG) 5 - Petrol 6 - Petrol and electric 7 - Hydrogene 8 - Compressed Natural Gas (CNG)
7143	Item type identification code	C	an..3	R	an..3	CL Colour number VV Vehicle identity number V01 Production number of a vehicle V02 Commission number of a vehicle V03 Vehicle cluster (01 = Sedan, 02= hatchback, ...) V05 Order type (01 = customer car, 02= dealer stock, 03 = stock, 04=other) V06 Fuel type V11 Model type V12 Model version V14 Product type (e.g. motorcycles, cars) V17 Project number to identify a vehicle V18 Vehicle tracking number
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
C212	Item number identification	C		O		
7140	Item identifier	C	an..35	R	an..35	ID number
7143	Item type identification code	C	an..3	R	an..3	See 7143#1
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
C212	Item number identification	C		O		

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **PIA** Status: R Max. Occ.: 25 Seq. No.: 29
Additional product id

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
7140	Item identifier	C	an..35	R	an..35	ID number
7143	Item type identification code	C	an..3	R	an..3	See 7143#1
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
C212	Item number identification	C		O		
7140	Item identifier	C	an..35	R	an..35	ID number
7143	Item type identification code	C	an..3	R	an..3	See 7143#1
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used
C212	Item number identification	C		O		
7140	Item identifier	C	an..35	R	an..35	ID number
7143	Item type identification code	C	an..3	R	an..3	See 7143#1
1131	Code list identification code	C	an..17	N		not used
3055	Code list responsible agency code	C	an..3	N		not used

Remark: The sequence of C212 in PIA segments qualified with '1' is free. The first occurrence of C212 has to be filled.

Example: PIA+1+Diesel:V03+123ABC:V05+Id:V11+Id:V12+Id:V14'

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **DTM** Status: O Max. Occ.: 5 Seq. No.: 30
Service start date or time

UN/EDIFACT			Implementation		
	Name	St Format	St Format	Use / Remarks	
C507	Date/time/period	M	M		
2005	Date or time or period function code qualifier	M an..3	M an..3	475 X5 476 X6 X7	Start date or time, actual Start date or time, confirmed Start date or time, estimated Start date or time, requested Start date or time, updated
2380	Date or time or period text	C an..35	R an..35		
2379	Date or time or period format code	C an..3	R an..3	102 203 303 205 204 208	CCYYMMDD CCYYMMDDHHMM CCYYMMDDHHMMZZZ CCYYMMDDHHMMZHHMM CCYYMMDDHHMMSS CCYYMMDDHHMMSSZHHMM

Remark:

Example: DTM+475:201906131230:203'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **DTM** Status: O Max. Occ.: 5 Seq. No.: 31
Service completion date or time

UN/EDIFACT			Implementation		
	Name	St Format	St Format	Use / Remarks	
C507	Date/time/period	M	M		
2005	Date or time or period function code qualifier	M an..3	M an..3	1 X8 477 X9 X10	Service completion date/time, actual Completion date or time, confirmed Completion date or time, estimated Completion date or time, requested Completion date or time, updated
2380	Date or time or period text	C an..35	R an..35		
2379	Date or time or period format code	C an..3	R an..3	102 203 303 205	CCYYMMDD CCYYMMDDHHMM CCYYMMDDHHMMZZZ CCYYMMDDHHMMZHHMM

Remark:**Example:** DTM+1:201906131230:203'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **FTX** Status: R Max. Occ.: 1 Seq. No.: 32
Model name / Dispatch type

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
4451	Text subject code qualifier	M an..3	M an..3	PRD Product information
4453	Free text function code	C an..3	N	not used
C107	Text reference	C	O	
4441	Free text description code	M an..17	M an..17	Dispatch type 19 Other 22 New vehicle 23 Used vehicle
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
C108	Text literal	C	O	
4440	Free text	M an..512	M an..512	Model name
4440	Free text	C an..512	O an..512	Code for different Warranty Books
4440	Free text	C an..512	N	not used
4440	Free text	C an..512	N	not used
4440	Free text	C an..512	N	not used
3453	Language name code	C an..3	O an..3	EN English DE German ES Spanish; Castilian FR French ZH Chinese RU Russian Refers to language-/country-specific accessory
4447	Free text format code	C an..3	N	not used

Remark:

Example: FTX+PRD++22+Model name:6+EN'

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **FTX** Status: R Max. Occ.: 1 Seq. No.: 33
Service Order information

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
4451	Text subject code qualifier	M an..3	M an..3	OSI Other service information
4453	Free text function code	C an..3	N	not used
C107	Text reference	C	R	
4441	Free text description code	M an..17	M an..17	Service order code X01 Wash X02 Pre-delivery inspection X03 Charge low-voltage battery X04 Check low-voltage battery X05 Change low-voltage battery X06 Add accessory equipment X07 Vehicle storage X08 Vehicle movement X09 Vehicle unloading X10 Vehicle loading X11 Screw / unscrew lashing eyes/tow hooks X12 Check tire pressure X13 Apply transport protection X14 Repair X15 Refuel X16 Jump-start X17 Activate hand brake X18 Vehicle dashboard / maintenance alert X19 Close lid or window X20 Blocking X21 Unblocking X22 Post production operation X23 Charge high-voltage battery X24 Check high-voltage battery X25 Change high-voltage battery X26 Prepare for transport X99 Other
1131	Code list identification code	C an..17	N	not used
3055	Code list responsible agency code	C an..3	N	not used
C108	Text literal	C	C	R
4440	Free text	M an..512	M an..512	Service order code description
4440	Free text	C an..512	R an..512	Specification of Service Order/Required PPO (Post Production Operation) service

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Segment: **FTX** Status: R Max. Occ.: 1 Seq. No.: 33
Service Order information

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
4440	Free text	C	an..512	N		not used
4440	Free text	C	an..512	N		not used
4440	Free text	C	an..512	N		not used
3453	Language name code	C	an..3	N		not used
4447	Free text format code	C	an..3	N		not used

Remark:**Example:** FTX+OSI++X13+Apply transport protection:Styrofoam'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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SEGMENT DETAILS

Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Group: **SG34** Status: O Max. Occ.: 1
Batch details

Segment: **RFF** Status: M Max. Occ.: 1 Seq. No.: 34
Service Batch Number

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
C506	Reference	M		M		
1153	Reference code qualifier	M	an..3	M	an..3	BT Batch number/lot number
1154	Reference identifier	C	an..70	R	an..70	Service Batch Number
1156	Document line identifier	C	an..6	N		not used
1056	Version identifier	C	an..9	N		not used
1060	Revision identifier	C	an..6	N		not used

Remark:**Example:** RFF+BT:25545RDV'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status

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Group: **SG29** Status: D Max. Occ.: 1
Vehicle related service request

Group: **SG34** Status: O Max. Occ.: 1
Batch details

Segment: **DTM** Status: O Max. Occ.: 1 Seq. No.: 35
Batch completion due date

UN/EDIFACT				Implementation		
	Name	St	Format	St	Format	Use / Remarks
C507	Date/time/period	M		M		
2005	Date or time or period function code qualifier	M	an..3	M	an..3	409 Order completion date/time, ultimate
2380	Date or time or period text	C	an..35	R	an..35	
2379	Date or time or period format code	C	an..3	R	an..3	102 CCYYMMDD 203 CCYYMMDDHHMM 204 CCYYMMDDHHMMSS 205 CCYYMMDDHHMMZHHMM

Remark: Date by which all vehicles of the batch have to be completed.

Example: DTM+409:20190706:102'

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SEGMENT DETAILS

Segment: **UNS** Status: M Max. Occ.: 1 Seq. No.: 36
Section control

UN/EDIFACT			Implementation		
	Name	St Format	St Format	Use / Remarks	
0081	Section identification	M a1	M a1	S Detail/summary section separation	

Remark:
Example: UNS+S'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status
EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

Finished vehicles - Service Order

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SEGMENT DETAILS

Segment: **UNT** Status: M Max. Occ.: 1 Seq. No.: 37
Message trailer

UN/EDIFACT			Implementation	
	Name	St Format	St Format	Use / Remarks
0074	Number of segments in the message	M n..6	M n..6	
0062	Message reference number	M an..14	M an..14	

Remark:
Example: UNT+35+741258963'

No = Consecutive segment number | MaxOcc = Maximum occurrence of the segment/group | St = Status
EDIFACT: M=Mandatory, C=Conditional | User specific: R=Required, O=Optional, D=Dependent, A=Advised, N=Not used

EXAMPLE MESSAGE(S)

FV05 - X31 Service Order Forecast

	UNH+741258963+ORDERS:D:18B:UN:GBOV 10'	Message header
	BGM+X31::10:Service Order Forecast +BFKWF21456+25'	Beginning of message
	DTM+137:20200513:102'	Document date
	Segment group	
	RFF+BT:25545RDV'	Service Batch Number: 25545RDV
	DTM+409:20200613:102'	Batch completion due date: 2020-06-13
	Segment group	
	NAD+MS+7654321::92'	Message sender ID
	Segment group	
	NAD+MR+TSP128::10'	Message receiver ID
	Segment group	
	NAD+HN+TSP128::10++Fast and Prompt :Transport Logistic Service Provid er+Fast Lane:1+Napoli+ITNAP+80100+ IT'	Service provider - name and address
	LOC+175+Parking North+48°11?'06.9" N 11°35?'13.4"E'	Service location
	Segment group	
	NAD+BY+7654321::92++Colossal:Car C ompany+Behrenstr. 35+Berlin+DEBER+ 10117+DE'	Service ordering party - Buyer - name and address
	Segment group	
	NAD+SE+TSP128::10++Fast and Prompt :Transport Logistic Service Provid er+Fast Lane:1+Napoli+ITNAP+80100+ IT'	Seller of the service - name and address
	Segment group	
	SCC+4'	Scheduling conditions
	RFF+PE:XOXO25'	Reference production plant: XOXO25
	RFF+ALX:D3V8'	Reference model: D3V8
	Segment group	
	QTY+99:165:PCE'	Estimated quantity: 165
	DTM+17:20200515:102'	Forecast start date: 2020-05-15
	Segment group	
	LIN+1'	Line item
	PIA+1+01:V03+01:V05+5:V11'	V03 - vehicle cluster: 01 - Sedan V05 - Order type: 01- customer car V11 - Model type: 5

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EXAMPLE MESSAGE(S)

	FTX+PRD++22+JEEP WRANGLER / SAHARA 4x4+EN'	Model name: JEEP WRANGLER / SAHARA 4x4
	FTX+OSI++X13+Apply transport protection:Styrofoam'	Service Order information: X13 - Apply transport protection
	UNS+S'	Section control
	UNT+24+741258963'	Message trailer

EXAMPLE MESSAGE(S)

FV05 - X32 Service Order Regular

	UNH+741258963+ORDERS:D:18B:UN:GBOV10'	Message header
	BGM+X32::10:Service order+BFWF21457+9'	Beginning of message
	DTM+137:20200513:102'	Document date
	FTX+PRI++S'	Priority information: S -Standard
	Segment group	
	RFF+BT:25545RDV'	Service Batch Number: 25545RDV
	DTM+409:20200613:102'	Batch completion due date: 2020-06-13
	Segment group	
	NAD+MS+7654321::92'	Message sender ID
	Segment group	
	NAD+MR+TSP128::10'	Message receiver ID
	Segment group	
	NAD+HN+TSP128::10++Fast and Prompt:Transport Logistic Service Provider+Fast Lane:1+Napoli+ITNAP+80100+IT'	Service provider - name and address
	LOC+175+Parking North+48°11?'06.9"N 11°35?'13.4"E'	Service location
	Segment group	
	NAD+BY+7654321::92++Colossal:Car Company+Behrenstr. 35+Berlin+DEBER+10117+DE'	Service ordering party - Buyer - name and address
	Segment group	
	NAD+SE+TSP128::10++Fast and Prompt:Transport Logistic Service Provider+Fast Lane:1+Napoli+ITNAP+80100+IT'	Seller of the service - name and address
	Segment group	
	LIN+1'	Line item
	PIA+1+01:V03+01:V05+5:V11+12345678901234567:VV'	V03 - vehicle cluster: 01 - Sedan V05 - Order type: 01- customer car V11 - Model type: 5 VV - VIN (Vehicle Identity Number): 12345678901234567
	FTX+PRD++22+JEEP WRANGLER / SAHARA 4x4+EN'	Model name: JEEP WRANGLER / SAHARA 4x4
	FTX+OSI++X13+Apply transport protection:Styrofoam'	Service Order information: X13 - Apply transport protection
	UNS+S'	Section control
	UNT+19+741258963'	Message trailer

EXAMPLE MESSAGE(S)

FV05 - X33 Service Order on demand

	UNH+741258963+ORDERS:D:18B:UN:GBOV10'	Message header
	BGM+X33::10:Service Order on Demand+BFKWF21458+9'	Beginning of message
	DTM+137:20200513:102'	Document date
	FTX+PRI++P'	Priority information: P - Prioritised
	Segment group	
	NAD+MS+7654321::92'	Message sender ID
	Segment group	
	NAD+MR+TSP128::10'	Message receiver ID
	Segment group	
	NAD+HN+TSP128::10++Fast and Prompt:Transport Logistic Service Provider+Fast Lane:1+Napoli+ITNAP+80100+IT'	Service provider - name and address
	LOC+175+Parking North+48°11?'06.9"N 11°35?'13.4"E'	Service location
	Segment group	
	NAD+BY+7654321::92++Colossal:Car Company+Behrenstr. 35+Berlin+DEBER+10117+DE'	Service ordering party - Buyer - name and address
	Segment group	
	NAD+SE+TSP128::10++Fast and Prompt:Transport Logistic Service Provider+Fast Lane:1+Napoli+ITNAP+80100+IT'	Seller of the service - name and address
	Segment group	
	LIN+1'	Line item
	PIA+1+01:V03+01:V05+5:V11+12345678901234567:VV'	V03 - vehicle cluster: 01 - Sedan V05 - Order type: 01- customer car V11 - Model type: 5 VV - VIN (Vehicle Identity Number): 12345678901234567
	FTX+PRD++22+JEEP WRANGLER / SAHARA 4x4+EN'	Model name: JEEP WRANGLER / SAHARA 4x4
	FTX+OSI++X23+Charge:high voltage battery'	Service Order information: X23 - Charge:high voltage battery
	UNS+S'	Section control
	UNT+17+741258963'	Message trailer